

ENGLISH HELPDESK NEWSLETTER

Helping you become a global TM!



We're here to help you!

BY ENGLISH HELPDESK

Hello MMJ TMs and welcome to May!

Recently an MMJ TM emailed the English Helpdesk wanting to know how to use the word "allow." This word was essential for his work and the Helpdesk replied within the same day with example sentences and an explanation. This is just one example of how we can help you improve your English immediately! There's no task too big, nor too small for our team of Helpdesk instructors!

In this month's newsletter, you don't want to miss the information about our May OPEN Workshop where you can learn how to master the future (wow)! We also have another Helpdesk Champion we'd like to share with you and there's information about our OPEN Workshop On-Demand service and a useful English tip you can use straight away in your work!

Remember, the Helpdesk is here to support you with any English-related task you have. We'd love to meet you, either on Zoom or F2F. For more about our services (and to check out our new website made just for you!), [click here](#).

Have an innovative May, TMs!

English Helpdesk

*The latest on
this month's issue:*

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HELPDESK CHAMPION!

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OPEN WORKSHOP ON-DEMAND!

Study in your own time!



Couldn't join the April OPEN Workshop? That's OK! You have another chance! Study the April OPEN Workshop On-Demand and master a key business skill!

What is OPEN On-Demand?

- An interactive video summary of the key points from the OPEN Workshop
- Quizzes & additional material to help you review!
- A 30-minute at the English Helpdesk (virtual or F2F) so you can perfect the skill!

For the April OPEN Workshop On-Demand (5 Business Words You Should Know!) [click here!](#)

TALKING ABOUT THE FUTURE – LEARN THE DIFFERENCE BETWEEN “WILL” AND “GOING TO!”

Become a master of the future in May's OPEN Workshop!

"I will take a holiday next month" or "I'm going to take a holiday next month." Which is correct and why? Well, find out in May's OPEN Workshop as we teach you how to use the future tense so you can talk about plans, projects and your goals in English!

May OPEN Workshop Topic: Talking About the Future – Learn the Difference Between “Will” and “Going to!”

English Level: Beginner **Who can join?** Anybody, any level, for **free!**

Capacity: 12 TMs per workshop (Book your seat early!)

Duration: 30 minutes **How?** Zoom

May OPEN Workshop Dates:

Tuesday, May 11th: 15:30-16:00

Thursday, May 13th: 14:30-15:00

Monday, May 17th: 10:30-11:00

Friday, May 28th: 14:00-14:30

[Book your seat early here!](#)

[See you all in May for the OPEN Workshop!](#)



AFFECT OR EFFECT?

Read on to find out how to use these two words!



These two words are often misused by non-native speakers and native speakers! To make things simple:

In most cases **affect** will be used as a **verb** and means “to influence” something.

e.g. The weather **affected** his mood.

e.g. Moving the gate here will **affect** the voltage.

e.g. The movie ending really **affected** me.

Effect is used as a **noun** and means “result”.

e.g. Using the Helpdesk will have a great **effect** on your English!

e.g. Even if we change the voltage, there will be no clear **effect**.

e.g. We couldn't understand the **effect** of the test so we ran it again.

For more Business-English tips, advice and skills, study with [Aspire Advantage!](#)

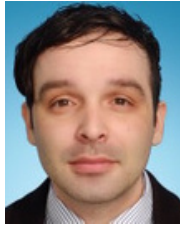


MEET THE TEAM!

Our excellent English instructors are ready to support you!



Neil McDonald is at the Hiroshima Helpdesk on Wednesdays and Thursdays. Neil is also working Fridays at the Hashimoto Virtual Helpdesk.



Brandon Kephart is at the Hiroshima Helpdesk all day on Tuesdays and Fridays.



Ethan Slay is at the Hiroshima Helpdesk all day on Mondays.



Richard Featheringham is at the Hashimoto Virtual Helpdesk on Tuesdays and Thursdays.

Micron English Helpdesk Operating Hours:

English support is available 5 days a week for Hiroshima, Hashimoto, Tokyo and Osaka TMs.

Please contact:
Englishhelp@micron.com

Hiroshima:

M-F 8:30-17:30
Red TMs - F2F available
Blue TMs - Zoom & Email Support

Hashimoto & Tokyo:

- Zoom & Email Support



HELPDESK SUCCESS STORIES!

Read on to find out how the English Helpdesk has supported this Helpdesk Champion!

Welcome to the May's Helpdesk Success Story! Each month we'll be interviewing an MMJ TM to find out how the English Helpdesk has helped them! Our thanks go to **Masako Matsubuchi** for her time and continuous support!

Why do you visit the Helpdesk ?

I always felt that my English vocabulary was limited. Therefore, I participated in an Open Workshop which the English Helpdesk holds every month.

Could you tell us about the support you receive?

After the 1-1 follow-up of the homework at the Open Workshop, I set regular appointments for English study support (online). The content is conversation practice in business scenarios using Micron Moments, corrections and self-study review. Also, a Q&A about any nuances explained with example sentences.

How does the English Helpdesk impact your work?

Even if I felt I had a lack of English vocabulary, I didn't do any self-study. After I participated in the Open Workshop, I was able to resume online learning. Optional assignments are a good opportunity for me to review and train. If my English compositions are not accurate, I don't have many opportunities for them to be pointed out. It is very helpful and I appreciate that my instructor is there to correct me and teach me additional expressions and natural usage. I make use of the expressions I learned in my daily work.

Want to find out how we can help you too? Great! Email us at EnglishHelp@micron.com or [visit our site to find out more!](#)